



**METROPOLITAN  
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The Licensing Officer  
Health, Safety and Licensing  
Brent Civic Centre  
Engineers Way  
Wembley  
HA9 7FJ

**Your ref: N/A**

**Our ref: 01QK/260/16/782QK**

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**Date: 25th May 2016**

**Police representation for a new Premises Licence at O Castello, 988-992 Harrow Road, London NW10 5NT.**

**I certify that I have considered the application shown above and I wish to make representations that the likely effect of the grant of the application is detrimental to the Licensing Act 2003 Objectives for the reasons indicated below.**

**If these conditions were accepted in full I would withdraw my representation.**

Officer: **Paul Whitcomb PC 782QK**  
Brent Borough Police Licensing Constable

An officer of the Metropolitan Police, in whose area the premises are situated, who is authorised for the purposes of exercising its statutory function as a 'Responsible Authority' under the Licensing Act 2003.

The application has been made for a new premises licence under section 17 of the act.

The Police representations are primarily concerned with crime and disorder, and the Prevention of Public Nuisance.

Police require the following points to be included in the operating schedule or added as conditions on the premises licence.

### **Closed Circuit Television (CCTV)**

Good quality CCTV is essential as a deterrent for the prevention of crime and the detection of offenders. It allows for both covert and overt monitoring of the premises. With proper signage, this reassures both staff and clientele, that this is a safe environment where illegal activities are not tolerated. Closed circuit television cameras and recorders of an agreed image standard will be installed at locations on the premises and in accordance with advice from the Police. All cameras and recording equipment will be installed and maintained in accordance with Home Office Guidance and the manufacturers instructions and will be fully operational when the premises are open to the public. Notices shall be displayed at the entrance to the premises, and in prominent positions throughout the premises, advising that CCTV is in operation.

### **Operating Hours to be displayed on Premises**

A notice displaying the opening hours, the type of licensing activity and licence conditions should be clearly displayed and visible to anyone outside the premises. This may be incorporated in the summary of the licence, which must be displayed, or take the form of a separate item. Likewise the name of the Designated Premises Supervisor (D.P.S.) should be similarly displayed. This will allow the Police and other responsible authorities to readily identify the licence details. Clearly displayed opening hours will also reduce any confusion for customers prior to entering the premises and possible conflict when the premises close/stop selling alcohol.

### **Door Supervisors**

Mr. Ferreira has informed me that the venue will be open until 1.30am on Friday and Saturday. Last orders for food will be at 11pm and then they are open for passing trade to come inside and purchase alcohol from the bar. My concern is that this passing trade will have already been drinking in other nearby licensed premises or some where else. I am concerned that if some of these already intoxicated people attempt to enter the premises drunk, there will be little in place to prevent late night disorder should sales be subsequently refused. Door supervisors will assist in upholding the licensing objectives and assist the licence holder in preventing late night drunks taking advantage of his intended operation of late night alcohol only sales. As a 'best practice' guide, police use a ratio of one door supervisor per fifty customers and I would expect the applicant to adopt this approach, or similar. Having spoken to the applicant at length, he tells me that he already employs door supervisors on Friday and Saturday.

### **Prevention of Public Nuisance**

Having visited the premises I note that the premise is heavily surrounded by residential housing. Opposite the premise, on Harrow Road, there are a row of terraced houses. To the side and rear, on Greyhound Road, NW10 there is also residential properties. The applicant has applied to play live music until 12.00am Sunday - Thursday and until 1.00am Friday and Saturday. I am not an expert in noise, however, from professional experience of similar licensed operations, complaints generated are generally in relation to late night noise. I am very concerned, given the close proximity to residential properties and the applicants intention of playing late night live music, that this is likely to be a potential issue in the future. As such, I would advise the applicant to contact Brent councils environmental health officer for advice (if they have not already done so). Further, to help uphold the noise prevention objectives, I would suggest that all windows and doors are closed from 8.00pm and that the two yard areas marked on the plan are not used after 8pm Sunday-Thursday and 11pm Friday and Saturday.

**The conditions that Police require to be added to the Premises Licence are listed below:**

1. CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council upon request.
2. A "Challenge 25" policy shall be adopted and adhered to at all times.
3. A sufficient number and gender mix of door supervisors shall be employed from 8.00pm on any day when the premises are open for the sale of alcohol past 12am.
4. A register/log containing the names, badge number, dates & times of duty of security staff and any incidents that occur shall be kept and made available to the Police and Licensing Authority.
5. A copy of the premises licence summary including the hours which Licensable activities are permitted shall be visible from the outside of each entrance to the premises.
6. An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:
  - (a) all crimes reported to the venue
  - (b) all ejections of patrons
  - (c) any complaints received
  - (d) any incidents of disorder
  - (e) any faults in the CCTV system
  - (f) any refusal of the sale of alcohol
  - (g) any visit by a relevant authority or emergency service.
7. Notices requesting customers to leave quietly shall be displayed at each exit.
8. Customers/staff shall not be allowed access/use of the outside area marked 'Yard 1' and 'Yard 2' on the plan submitted to the local authority, from 20:00hrs Sunday - Thursday and 23:00hrs Friday-Saturday so as to prevent nuisance to local residents.
9. All doors and windows must be closed after 2000 hours Sunday to Thursday and after 2300 hours Friday and Saturday so as to prevent nuisance to local residents.

Yours Sincerely,

**Paul Whitcomb PC 782QK**  
Licensing Constable  
Brent Borough Police